**EMERALD COAST CRISIS STRESS TEAM (ECCST)**

**CODE OF CONDUCT**

Professional success is based on hard work and high standards. When the ECCST is awarded contracts paid or unpaid, those contracts maybe for pay, expenses and deliverables. The consequences of failure in any area of the contract will be in the form of financial penalties, and, quite possibly a strike against the corporation and the team in seeking out future contracts. Thus, we want to establish how important it is to the ECCST mission that each member’s conduct is professional and competent. A formal chain of command will exist and an accountability process will be expected and followed. Each member is expected to be at their assignments promptly, and to stay for the duration. Below is a list of expectations of each member representing FloridaOne ECCST in order to set our business reputation and professionalism of the team.

1. Uniform will be Khaki pants, FloridaOne logo shirt, name tag, clean tennis shoes or boots. Uniform shirts and the name tag will be provided upon assignment of mission. We should wear the uniform with pride and professionalism protruding a level of confidence and ability in what we are doing.
2. Professional attitude will be expected at all times. Phone conversations will be kept to business operations in the presence of others. As helping professionals with a special skill set, we will conduct ourselves with humility, respect, dignity and insure that others are treated in that same manner.
3. As a responder, document your observations. All notes and documentation will be the property of the ECCST. All notes will be turned in promptly after each assignment has concluded (see mission protocol). Some communication or conference calls may be required after returning home in order to complete the mission and any required documentation. Deputy Director, Retha Jensen will be the point of collection for all after mission documents and coordination of calls that may be required.
4. Confidentiality – As a professional team, the confidentiality of team members and the First Responders we see is essential. We are a crisis team. Observations made during a mission that may require action should be brought to the attention of the Clinical Team Lead immediately. Disregard of confidentiality is not acceptable for the membership on the ECCST.

In return for your participation, professional conduct, notes and feedback, the corporation will provide compensation. You will be issued a 1099 form at the end of the calendar year. Wages are only paid for those members that have worked a paid mission. The corporation reserves the right to seek future individual participation based on expertise and professionalism. Compensation amounts will be determined by the corporate operations team based on experience, professionalism, and subject matter expertise and contract funding.

Future Code of Conduct comments on this business model and its’ sustainment’s or improvements needs are expected of all members who participate in mission assignments or training sessions. Any comments from missions or trainings shall be directed to the attention of Retha Jensen at [retha.flone@gmail.com](mailto:retha.flone@gmail.com) or to Dr. Frank Goldstein at [franklgold@yahoo.com](mailto:franklgold@yahoo.com) .

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, agree to abide by the Code of Conduct during any and all ECCST assignments. I understand that failure to abide by the code could result in disciplinary action up to and possibly including termination from the team.

Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Team Member Date