



## Rogers Fire Department Standard Operating Procedures

<b>Policy Title:</b>	Critical Incident Stress Management		
<b>Policy Number:</b>	306	<b>Volume:</b>	Safety
<b>Approved By:</b>	Tom Jenkins	<b>Last Updated:</b>	March 2009
<b>CFAI Reference:</b>	N/A	<b>CAAS Reference:</b>	N/A
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### PURPOSE

The purpose of this policy is to establish the procedure for requesting a Critical Incident Stress Debriefing Team.

### POLICY

In the event fire department personnel become emotionally or psychologically overwhelmed due to a traumatic or critical incident and it is determined that CISD is needed, the Battalion Chief shall be notified and contact a CISD Team. Participation in the CISD procedures will be considered voluntary for all employees operating at the scene. Only those involved in the actual incident may participate in any CISD proceeding. Upon activation of a CISD team, the Fire Chief or designee shall be notified.

### CISD Criteria

The following criteria are indicators for CISD:

- Loss by death of an emergency worker
- Serious injury of emergency worker
- Prolonged incident with loss of life or serious injury
- Incidents involving children
- High emotion impact incidents
- Mass casualty incidents

Key Points:

- Debriefing will take place 24-48 hours after notification.
- A location away from the fire station will be used for the debriefing.
- In order to maintain strict confidentiality, **ONLY** the people involved at the scene will be admitted to the debriefing room.
- All personnel shall be relieved from duty when possible, to attend debriefing.
- CISD is not to be used as a critique of the emergency operation. Performance issues will not be discussed at the debriefing.
- No media personnel or observers will be allowed in the debriefing.

Information needed when the CISD is requested:

- Name and Title of person requesting CISD
- Information that led to the call for the CISD Team;
- Date and Time of Incident
- Duration of Incident
- Number of victims / patients
- Type of Incident
- Suggested time and location for debriefing