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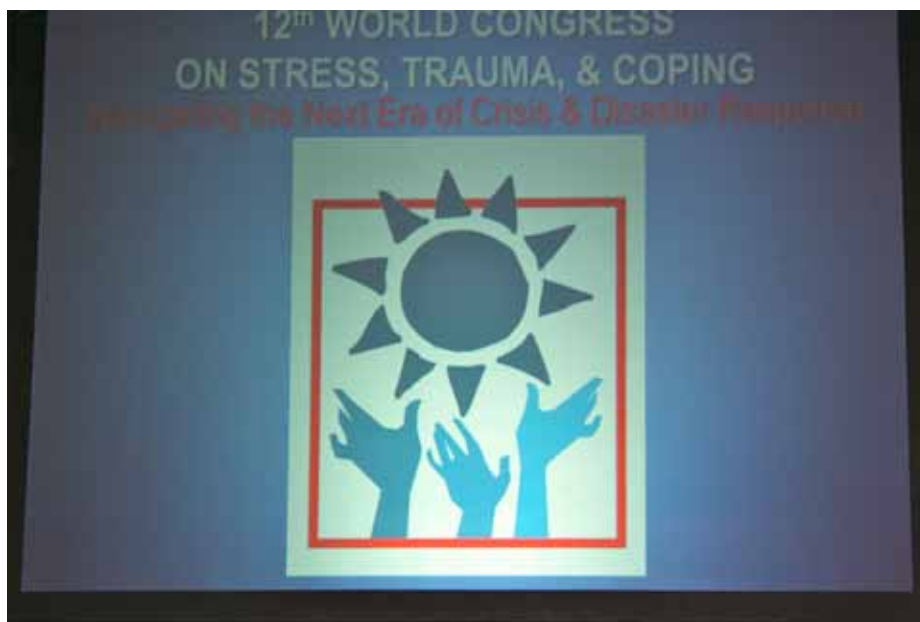
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THE 12TH WORLD CONGRESS EDITION



**ICISF Would Like to Dedicate This
Issue to Chip Theodore,
“The Oldest Peer in the World”**

IT IS WITH GREAT SADNESS THAT ICISF MOURNS THE LOSS OF

“THE OLDEST PEER IN THE WORLD”

By Jeffrey T. Mitchell, Ph.D.



The CISM world suffered a great loss on January 14, 2013 when Chip Theodore passed away after a short, serious illness. We are all saddened by his passing, but we will long remember Chip's many contributions to the development of CISM. Some may, however, not be aware of the foundations he laid for the CISM system. This retrospective may help to raise that awareness.

Chip came crashing into my life (stealth was not his usual style) in early 1982 when he attended a workshop on Emergency Services Stress that I was giving at the University of Maryland Baltimore County. He was absorbing the stress information like a sponge and he asked lots and lots of questions during the class and especially during breaks. Chip never seemed to be lost for words and he had plenty of helpful comments that contributed to the program. He was memorable from the beginning, but in a good way.

When next I encountered Chip, I was delivering a fire service stress orientation program at the National Fire Academy in Emmitsburg, MD. Although he never said that it was so, I always suspected that he had a hand in making that very off-schedule, evening program a reality. Before I knew what was happening, Chip was introducing me to fire service leaders from New York, Chicago, Philadelphia, and Los Angeles.

Chip became a regular at stress programs during the next several months. It was always good to see him and to interact with him. He always had a smile on his face when he greeted people in the room. Always he asked how people were doing. He could put people at ease quite readily. Then it happened. Like the trained sniper he had been in the military, he cornered me one day and told me I had to train a team of people to do the type of crisis work I was describing in my lectures. Chip did not suggest this course of action. He told me I had to do it. He said fire services, law enforcement agencies and EMS services really needed crisis support services. He told me he wanted to be on the first team trained and he wanted that team to be in Arlington, Alexandria, and Fairfax, Virginia. That was Chip's way when he thought something might help people and do some good. He cornered you and told you what he wanted. He could be very persistent. When I expressed some hesitancy, he put a hand on my shoulder and said "Hey man, the concepts are pretty easy to understand, but the applications are more difficult to work out. You have to train people to do this stuff." The word "No" was clearly not going to be an option. I said I would wait about two months until my first article on Critical Incident Stress Debriefing was published by the Journal of Emergency Medical Services (JEMS) in January 1983. He said that he would organize that first training program and I should expect details soon. He meant it. Big smile, big handshake. Chip grinned. Big grin. He knew he had hit his target.

Chip was broad shouldered and broad minded. He had a vision of everyone working together. In the two months he had to organize the training, he talked hospitals, police departments, emergency medical services, fire departments, and even the public safety services at National Airport into participating in the training. He told them they would learn how to take care of their own personnel after terrible things happened on their respective jobs.

About 50 people showed up for the very first Critical Incident Stress Management training program. Chip Theodore was the first one through the door. A big grin covered his face. From that time on I always referred to Chip as the "Oldest peer in the world." Everyone, especially me, had a lot of fun kidding Chip about that title I had imposed on him. It always drew a good laugh when I introduced him that way at the World Congress and at other large CISM gatherings.

Chip was one of the very first people to join ICISF when it was established. He was also the first to sign up for the ICISF Approved Instructor program. For a short time in the mid 1990's, Chip even served as the CEO for ICISF.

We will all miss the "Oldest peer in the world." He contributed more than what people realize he did to the development of CISM. If nothing else, Chip was a persistent nudge to get me to do the things he knew were going to be important for the emergency personnel around the world.

Goodbye, friend. You will always be the "Oldest peer in the world." It is a well-deserved title. We expect that your spirit will continue to nudge us to do the right thing for people in the emergency services. You will be remembered.

Thank you.

FROM AROUND THE CONFERENCE:



“Now that the dust has settled...I just wanted to say what an incredible experience 12th WC was. Thanks to those who did the heavy lifting. It was well-planned and well executed from my viewpoint. By far, the best WC we have had. CONGRATULATIONS! The WC did much to further promote CISM and ICISF. Most importantly it did much to cement the CISM community. Thanks again”

--George Everly



“Presenters at the 2013 World Congress on Stress, Trauma and Coping provided the congress attendees with a wide array of carefully planned and extraordinarily well-presented topics. Some presentations encouraged the use of current CISM tactics. Others introduced innovative CISM applications that may be helpful in the management of future tragedies. New research, fresh ideas, and advances in CISM were the hallmarks of the World Congress. We look forward to seeing you at the next congress in 2015.”

--Jeff Mitchell



FROM AROUND THE CONFERENCE:



FROM AROUND THE CONFERENCE:



Ontario, Canada --

"I also wanted to let you know that you and your gang did an excellent job with the conference. It was my first time in Baltimore, and I can honestly say that out of 20 years in policing that was the best and well organized conference that I have ever been to."

Just wanted to say thank you for a great World Congress. This was my first experience with the World Congress and I must say I really enjoyed it and completely look forward to the next! This is such a dynamic way to network and make new friends. I truly enjoyed the learning experience and would highly recommend it!



FROM AROUND THE CONFERENCE:



Baltimore, MD--

"I just wanted to tell you I had an awesome time at this year's conference. I attended many classes and I came away with a lot of new information that I can use for the Fire department. Great Job!"

"As a new board member, this provided me a great opportunity to learn in more detail about the mission of ICISF"



FROM AROUND THE CONFERENCE:



Indianapolis, IN --

"I had a blast at the party. Normally I'm shy and demure but you all brought out the wild man in me. Lol!

Thanks for putting on such a great party! I had been preparing for my presentation for almost a solid year and the Saturday night party was a great way to blow off some pre-talk jitters. All the staff were so sweet to me. I can't thank you enough for all you do. I hope we can stay in touch. "

FROM AROUND THE CONFERENCE:



--Honolulu, Hawaii

"I thought that this was one of the best conferences that I have attended."

Alberta, Canada--

"I wanted to take this opportunity to thank you for all your hard work to make the World Congress a success! I very much enjoyed attending and hope that more of my colleagues have a similar opportunity in the future!"

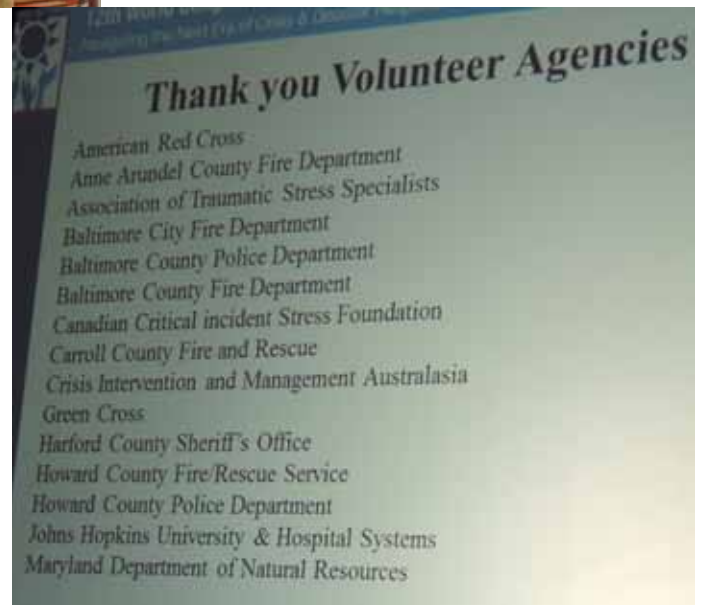
--Fort Washington, MD

"The conference provided me with a great deal of information. I was looking for tools and skills to support my company before, during and after a crisis or disaster."

Everett, WA--

"I loved the World Congress...I've attended for many years and I think this was one of the best! I loved the variety of speakers and topics along with the social events. The cruise was fun because it was paced well with some interactive activities. I liked that because it's hard to get people involved at conference banquets. I may even have a new phrase for you...I was describing it to someone and said, "it was a chance to learn new things and reconnect with old friends" That's as good as it gets!

Thanks for all your hard work you've done to make ICISF so viable"



THE ICISF BOARD OF DIRECTORS



I hope everyone arrived home safely with a pocket full of business cards from new friends made at the ICISF 12th World Congress. With over 700 hundred strong, we heard from colleagues from around the world on some of the most complicated and amazing stories from the past two years. The Board of Directors wants to thank each of you for taking the time out of your very busy schedules to travel to Baltimore. Your willingness to share your experiences and learn from others is integral to the success of any World Congress. I personally saw many people I had not seen in two years and met tons of new people I can now call “friend”. It would be wonderful if we had no need to meet every two years and share stories but unfortunately that is simply not the case. The running list of “events” began Monday after the World Congress and I hope the people and places where you live are not impacted. However if it does, I know in my heart you all will be there to assist those in a very vulnerable place. We ask that you consider making a visit to Baltimore in February of 2015 and share your experience with the world. Take Care!

--Becky Stoll, Chairperson of the Board

A MESSAGE FROM THE ICISF EXECUTIVE DIRECTOR DON HOWELL

The International Critical Incident Stress Foundation, Inc. continues to evolve into a World Wide network of agencies, CISM Teams and individuals dedicated to being the source for Information, Training and provider of Services for Comprehensive Crisis Intervention Systems. Tens of thousands of individuals work tirelessly to provide these services to those in need each and every day. We would like to acknowledge the accomplishments and sacrifices of these unsung heroines and heroes in providing this crucial service, and dedicate to each and every one of them the “12th World Congress on Stress, Trauma & Coping: Navigating the Next Era of Crisis & Disaster Response.” I would also like to acknowledge the families, significant others and friends of those who provided these crisis services. It is their support, understanding and sacrifices as well that made possible the hundreds of thousands of successful interactions.

The success of the 12th World Congress reflects the efforts of all those who did so much – contributions both big and small – in providing valuable time and services to ICISF.

We gratefully acknowledge the significant contribution of the 12th World Congress Program Planning Committee, International Review Committee and Awards Committee. These committees developed the theme and tracks for the World Congress and shaped the program you are attending through their careful selection of presentations and selected award recipients from among those nominated. Thank you to this hard working group of dedicated volunteers.

The 12th World Congress you are attending is a success, in part, due to the vision and dedicated efforts of Shelley Cohen, World Congress Program Manager. In addition to Shelley, I would like to also acknowledge the contributions of Terri Pazornick, Education and Training Manager, and Don Gow, World Congress Logistics and AV Specialist. We thank each of them for the hard work and countless hours they have devoted to this event.

I would like to acknowledge the dedication of the members of the ICISF Staff who have each contributed in his or her own way to the success of the 12th World Congress, in addition to their other responsibilities. Jean Gow, George Grimm, Amy Leonette, Michelle Long, Kate Loomam, Michelle Parks, Michelle Warshauer, Steve Wilson and Ethan Wilson, I appreciate all that I know you have done, as well as your individual contributions of which I may not be aware. Thank you also to UMBC student intern Katie Bryson, for your invaluable assistance.

A special thanks to Ken Bohn, Lisa Joubert and Victor Welzant, Psy.D., ICISF Directors, for sharing the daily challenges at ICISF and making my life much easier. Their presence and energy level represent the essence and values of ICISF.

I would be remiss if I did not acknowledge the contributions, guidance and confidence given the 12th World Congress staff by Becky Stoll, LCSW, CTS, Chair of the Board; the ICISF Board of Directors, George S. Everly, Jr., PhD, FAPM, CTS and Jeffrey T. Mitchell, PhD, CTS. Thank you.

I would like to particularly thank Craig Crawmer, Frank Farrell, Mike Jachelski, Linda Sears, Dianne Taylor, PhD, James Taylor, and countless others for their individual contributions, and for which we are certainly indebted.

Stay tuned for exciting preliminary information about the 13th World Congress in 2015!

A MESSAGE FROM THE ICISF CO-FOUNDERS

GEORGE S. EVERLY, JR., PhD, ABPP & JEFFREY T. MITCHELL, PhD, CTS

For the last 24 years, the dedicated, the curious, and the passionate have gathered on a biennial basis in Baltimore to renew friendships, to share ideas, to build networks, to celebrate our successes, and to learn more about Critical Incident Stress Management (CISM) and the emergency services professions... and of course much, much more. This year's representatives from over 17 nations will be present. This is truly an international gathering. More importantly, however, this is a timely gathering.

When we first gathered 24 years ago, the notion of critical incident stress was foreign to most people working in high risk professions, high risk that is for psychological injuries such as posttraumatic stress disorder, posttraumatic depression, traumatic brain injury, acute stress disorder, and even compassion fatigue and burnout. Yet an insightful, compassionate, and dedicated group of you worked tirelessly on behalf of those in the emergency services, disaster response, and the military. Because of your efforts, critical incident stress was ultimately viewed as a "real and present danger," while the search for and application of interventions to prevent and mitigate critical incident stress expanded exponentially.

Aurora Colorado, Newtown Connecticut, Sendai Japan, Santa Maria Brazil all remind us that human forces, as well as the forces of nature, can wreak psychological havoc upon survivors as well as responders at any place and anytime. They remind us that the world can be a dangerous place and that the psychological consequences of emergencies and disasters can create lasting psychological scars on all those exposed.

In February, as we did 24 years ago, we again gathered in Baltimore. Our goal was simple...to learn what we can in order to make the world a little safer, a little better, for those who serve. A noble calling – perhaps, a necessary calling no doubt!

Thank you for once again joining us for this World Congress in order to sharpen your skills and increase your knowledge, but more importantly thanks for all you do.

WE COULD NOT HAVE DONE IT WITHOUT OUR VOLUNTEERS! THANK YOU!



THE ICISF STAFF AT THE CONFERENCE



Amy Leonette & Michelle Parks



Dale Gardner & Ken Bohn



Don Gow



Duncan Gow



(L to R) Terri Pazzornick, Michelle Warshauer, Shelley Cohen, Michelle Long, Michelle Parks & Amy Leonette



The Three Michelles



The Committee represented a wide range of professions and practice settings with a combined experience of 191 years of CISM Experience!

Dr. George Everly, Jr, Ph.D, CTS

Moderator-Peter F. Volkman, MSW

Panelists included

Vaughn Donaldson, MA, Licensed Paramedic

Peter Kueffer, ESM, Grad Dip Couns, Maps

Tina Brookes, MSW, LCSW, EdS

Sue Johnston, LICSW

Victor Welzant, Psy.D.

Rachel Kaul, LCSW, CTS

Sandy Scerra, B.Ed

Mike Haley, CTR, BCECR

THE ICISF SPIRIT CRUISE PARTY--A GOOD TIME WAS HAD BY ALL



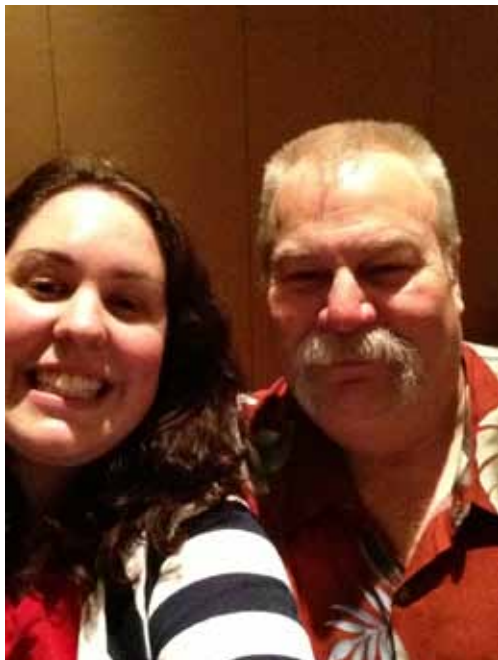
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BIENNIAL ICISF AWARDS PRESENTED AT 12TH WORLD CONGRESS

By Shelly S. Cohen, World Congress Manager

Every two years at the World Congress on Stress, Trauma & Coping, ICISF has the opportunity to shine a spotlight on some deserving individuals and organizations for their significant contributions to the field of crisis intervention, through the presentation of ICISF's biennial awards.

Nominations were encouraged and received for the majority of awards. The 12th World Congress Awards Selection Committee, chaired by Major Charles W. Hecker, a member of ICISF's Board of Directors, reviewed the nominations and recipients were selected and notified that they had been chosen for this honor. On Saturday, February 23, 2013, awards were presented to seventeen individuals at the 12th World Congress Awards Luncheon. Below is a list and description of each of the awards and the name(s) of the award recipients.

Congratulations to all of the recipients of ICISF's biennial awards! Thank you for the contributions you have made and continue to make to the crisis intervention field.

ICISF Mike Fedock Award

Presented to an individual who is seen in the Crisis Response Community as an "Unsung Hero," demonstrated not only through their commitment but their deeds.

2013 Recipient: *Richard L. Levenson, Jr. Psy.D., New York*

ICISF Lifetime Achievement Award

This award is presented to an individual/organization to honor his/her/their life-long contributions to the field of Crisis Response and/or ICISF, Inc.

2013 Recipient: *Daniel Casey, EdD, LADC, LMSW, Minnesota*

ICISF Community Service Award

This award is presented to an individual/organization that has made a significant contribution to their Community through Crisis Response.

2013 Recipient: *Devon Corpus, LCSW, California*

ICISF Excellence in Training and Education Award

This award is presented to an individual/organization for their excellence and/or innovations in the Training and Education of individuals/organizations in the field of Crisis Response.

2013 Recipient: *Bruce Ramsay, British Columbia, Canada*

ICISF Spiritual Leadership Award

This award is presented to an individual/organization for their commitment to their Team/Community through the ministry of presence and compassion in Crisis Response.

2013 Recipient: *Terri O'Neill Borders, Illinois*

ICISF International Crisis Response Leadership Award

This award is presented to an individual/organization from outside of the U.S. for their significant impact within their home nation and/or nations throughout the world in the field of Crisis Response.

2013 Recipient: *Vince Savoia, Ontario, Canada*

ICISF Pioneering Spirit Award

The ICISF Pioneering Spirit Award recognizes individuals, and/or organizations that have exemplified the pioneer character in the advancement of the field of CISM and ICISF. Recipients are those who have worked diligently over time to enhance the effectiveness and viability of the central precept of "Peer Support" through their actions and deeds in the service to others.

2013 Recipient: *NATA CISM Team in partnership with FAA EAP, and Magellan*

BIENNIAL ICISF AWARDS PRESENTED AT 12TH WORLD CONGRESS

By Shelly S. Cohen, World Congress Manager

ICISF Susan E. Hamilton, PhD Award:

Presented in honor and memory of Susan Elizabeth Hamilton, PhD., 1943-2010

This award is given to an individual or an organization in the field of crisis management and/or crisis response for their distinctive leadership and achievement of collaboration and strategic consensus between agencies and/or organizations in successfully creating an atmosphere of cooperation and proactive communications. These resulting actions lead directly in the identifying, defining and securing of effective solutions toward common goals that best address current and emerging challenges within Disaster response.

2013 Recipients: *Major David A. Dalberg, Illinois and George S. Everly, Jr., PhD, ABPP, Maryland*

ICISF Cofounders Awards

These awards are presented to individuals/organizations for their actions and commitment in the continued legacy and spirit of ICISF's Cofounders, Dr. Jeffrey T. Mitchell, Ph.D. and Dr. George S. Everly, Jr., Ph.D. Cofounders awards are presented in four categories.

- Collaborative Outreach in the Field of Crisis Response

2013 Recipients: *April J. Naturale, PhD, Massachusetts and William Visnovske, Florida*

- Excellence in Crisis Intervention/Trauma Research

2013 Recipients: *Daniel J. Barnett, M.D., M.P.H., Maryland and Prof. Dr. Joachim Vogt, Germany*

- Excellence in Crisis Intervention and/or Disaster Response

2013 Recipients: *Rachel E. Kaul, Washington, DC and SGT Troy S. Anderson and the CT State Police STOPS Program, Connecticut*

- Innovations in Crisis Intervention

2013 Recipients: *Dennis A. Holley and Ralph Riedle, Germany*

PHOTOS FROM THE CEREMONY



PHOTOS FROM THE BIENNIAL ICISF AWARDS



CONGRATULATIONS PRIZE WINNERS!

By Shelley S. Cohen, World Congress Program Manager

Throughout the 12th World Congress, ICISF staff and volunteers from the Baltimore City Fire Department CISM Team were selling raffle tickets (\$5 each or six tickets for \$20) for six great prizes. The funds raised \$4,055.00 will benefit the Widows, Orphans & Members Benefit Fund of the Firefighters Local 734 IAFF & Fire Officers Local 964 IAFF Unions, as well as the ICISF Scholarship Fund.

Prizewinners were announced during the Sunday morning (February 24) Breakfast in the Ballroom prior to the start of that morning's Plenary presentations. Congratulations to:

- Vaille Weeks, who won the iPad with Retina Display plus Smart Cover, valued at \$648
- Robert Hoffman, who won the deluxe weekend stay at the Hilton Baltimore Hotel, valued at \$500
- Wayne Dufour, who won the Bose Headphones, valued at \$300
- J. Fedor, who won the Living History Cruise on the SS John W Brown, valued at \$280
- Dan Green, who won the handcrafted Stick Dulcimer and case, valued at \$150
- Linda Sears, who won the JBL Speaker Dock for iPod/iPhone, valued at \$110

Thank you to the following individuals and companies who donated some of the above prizes:

- Project Liberty Ship for their donation of the Living History Cruise
- Rick Ottenstein, ICISF Faculty Member, who handcrafted and donated the Stick Dulcimer and case
- Sheridan Books, for their donation of the JBL Speaker Dock for iPod/iPhone

In addition to the raffle prize winners, a prize drawing was held from among those who registered online to attend the 12th World Congress (492 out of 706 attendees). As was announced in the 12th World Congress Registration Brochure, on the 12th World Congress website, and on the online registration site, there were four chances to win three different prize levels, for a refund of some or all of the registration fees paid. Congratulations to the prize winners, who were chosen randomly:

- Grand Prize: Paul J. Antonellis, Jr.
- First Prize: Michael B. Finegan, PhD
- Second Prize: Kimberly Preske
- Second Prize: Kevin Ellers

GREAT WORLD CONGRESS CONTENT AVAILABLE ELECTRONICALLY

By Shelley S. Cohen, World Congress Program Manager

Whether or not you attended the 12th World Congress, access to 51 Main Congress Plenary and Afternoon Workshop presentations is available through the purchase of either the standard or premium Electronic Proceedings. Recorded presentations include Keynote presentations by the Honorable Richard A. Reed, Deputy Assistant to the President for Homeland Security; Sharon W. Bryson, MC, Deputy Director, Office of Communications, National Transportation Safety Board; and Thomas M. Scalea, M.D., FACS, FCCM, Physician-in-Chief, R Adams Cowley Shock Trauma Center, as well as presentations by ICISF co-founder Jeffrey Mitchell. Also included are presentations from the Military Symposium, and on such topics as the Newtown, Connecticut school shooting, the assassination attempt on Congresswoman Gabrielle Giffords, the Indiana State Fair stage collapse, the Sikh Temple mass shooting in Wisconsin, and the 2011 Japanese earthquake, to name just a few. A link to the list of all recorded and included presentations can be found on the Electronic Proceedings order page.

Using your computer, tablet, iPod or smart phone you can listen to the audio recordings of these presentations on the standard Electronic Proceedings. The premium Electronic Proceedings has the added benefit of the audio recordings synchronized with the slides from those presentations (except for a few presentations that did not use PowerPoint), which can be viewed on your computer, tablet or smart phone. An archive of all available presentation handouts is also included.

These versions of the Electronic Proceedings are a great permanent record of the 12th World Congress presentations you missed, and priced at just \$124 and \$150, respectively, are almost as good as being there, for less than the cost of registration. Purchase one for yourself or your company, team or agency as a way to experience and share the great content from the 12th World Congress with your colleagues.

Order your standard or premium Electronic Proceedings today at <http://www.eventscribe.com/2013/ICISF/store>.

12TH WORLD CONGRESS BY THE NUMBERS

By Shelley S. Cohen, World Congress Program Manager

Here are some interesting statistics about the 12th World Congress:

- 706 attendees
- 107 presenters
- 75 volunteers
- 14 staff (on-site)
- 12 scholarships (tied to volunteer hours worked by representatives from same agency)
- 15 exhibiting companies
- 18 exhibit representatives
- 7 service dogs
- 56 professions
- 492 online registrations
- 214 registrations via mail or fax
- 45 states
- 17 countries
- 5 continents
- 86 presentations
- 46.25 contact hours (maximum possible)
- 8 Pipe & Drum band members (Opening Ceremony)
- 9 Honor Guard members (Opening Ceremony)
- 17 awards presented
- 9 prizes awarded
- 1,500+ volunteer hours
- 725+ staff hours (on-site)
- 2,080 tickets stuffed in registration packets
- 34 vendors supplying products and services
- 215.5 gallons of coffee, decaf & hot tea (equal to 4,330 cups)
- 1,250 bottles of soft drinks and water

WORLD CONGRESS EXHIBIT AREA PROVIDED A WELCOME BREAK

By Shelley S. Cohen, World Congress Program Manager

Attending the World Congress can be an intense learning experience. There is a large amount of information to be absorbed, some of which can, by nature of the subject matter, evoke an emotional response. Having a place to take a mental break throughout the day is therefore welcomed by World Congress attendees.

This year's World Congress Exhibit Area had 15 companies, agencies and organizations exhibiting their products and services. Exhibitors dispensed useful information about their products and services, and enhanced the World Congress experience for attendees. ICISF thanks these companies, organizations and agencies for their support of the 12th World Congress on Stress, Trauma & Coping:

Brattleboro Retreat - www.brattlebororetreat.org

CadmiumCD - <http://www.eventscribe.com/2013/ICISF/store>

Canadian Critical Incident Stress Foundation - www.ccisf.info

Chevron Publishing - www.chevronpublishing.com

Concerns of Police Survivors - www.nationalcops.org

Electromedical Products International, Inc. - www.alpha-stim.com

Green Cross Academy of Traumatology - www.greencross.org

International Critical Incident Stress Foundation, Inc. - www.icisf.org

Proactive Medical Consultants - www.proactivemedicalconsultants.com

Resiliency Sciences Institute, International - www.resiliencyscience.org

Routledge Journals - www.tandfonline.com

StressStop.com - www.StressStop.com

VetAdvisor - www.myvetadvisor.com

Veterans Moving Forward, Inc. - www.vetsfwd.org

White Deer Run/Cove Forge/Bowling Green - www.whitedeerrun.com

We encourage you to patronize these companies who showed their support of ICISF and the crisis intervention field by exhibiting at the 12th World Congress.



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An All-Access Pass to 12th World Congress
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Great reference materials
for you, your team, your co-workers!**



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synchronized with the slides.

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(up to 61 total presentations)**

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*Full audio recordings of 51 Main Congress recorded
presentations, **synchronized with Power Point slides** when
available (up to 51 presentations), plus handout materials
(up to 61 total presentations)**



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or contact ICISF for more information: (410) 750-9600 or scohen@icisf.org

**Excludes any presenters who did not provide permission to share their content.*